BCA – 61

VI Semester B.C.A. Examination, Feb./March 2010
MIS AND ENTERPRISE RESOURCE PLANNING

Time: 3 Hours   Max. Marks : 80

Instructions *: 1) Answer **all** questions in Part **A**, **6** out of **8** questions in*
*Part **B**, and **3** out of **5** questions in Part **C**.*
*2) Part **A** : Questions from **1** to **8** carry **1** mark and **9** to*
***14** carry **2** marks **each**.*
*3) Part **B** : **Each** question carries **5** marks.*
*4) Part **C** : **Each** question carries **10** marks.*

PART – A

1. What is an E-shop?

2. Define Structured Decisions.

3. What is EIS ?

4. Define Distributed Function.

5. What are the five major elements of ERP ?

6. Draw the diagram for Decision Making Process ?

7. What are the main stages of decision making process ?

8. What is a groupware application?

9. Write about Semi structured decisions.

10. Describe MRP.

11. What is Information Brokerage?

12. What are the characteristics of Decision Making?

13. Write the types of E-procurement.

14. Write any 3 benefits of E-business.

PART – B

1. Describe Internet and World Wide Web.

2. Write about Closed Decision Making System.

3. Describe e-MRO.

4. What is the impact of Web on Strategic Management ?

5. What are the components of DSS?

6. Explain the nature of customer relationship management and why it has become an important concept.

7. Can an organization go smooth by the decisions at earlier time?

8. Under what circumstances do strategic plans fail?

PART – C

1. Explain MIS in Web Environment.

2. Explain SDSS.

3. Write about e-Sourcing and e-informing.

4. How web enables Business Management ? Explain.

5. Bring out the characteristics of Business Decision Making.

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